

Open/Closed Locations case study

A national Eye Glass and Contact Manufacturer and Retailer has 170 retail locations nationwide and 3 labs that produce the products sold in the retail stores. This company has many location openings, moves and closures each year. Upon partnering with RadiusPoint it was identified that there were no standards used with opening, dosing or moving a location and there was not one person or department responsible for setting up or disconnecting the services. Because of this lack of standardization, the employees were left to a type of decentralized ordering and spending as each saw fit.

A location in South Carolina closed and the invoices for the electricity, gas and water continued to bill and to be paid. Within the organization, there was a breakdown in communication to the department that was dosing the location to the department that actually handled disconnecting the utility services.

solution

Upon hiring RadiusPoint, the location was identified as closed and all vendors billing to that location number were identified and then contacted to disconnect the services. Order numbers and due dates were obtained to ensure the accuracy of the next invoice. Within ExpenseLogic, RadiusPoint flagged the location so that no charges could be billed to the location number going forward. When the final invoices arrived the usage dates were checked with the disconnect dates to ensure accuracy of billing from the vendor.

results

RadiusPoint took the appropriate steps to disconnect all of the services for this location and was able to save the company over \$1,500 a month on a closed location's utility services, but a proactive approach would have allowed RadiusPoint to help the client avoid \$18,175.04 for utility services that weren't even being utilized.

what are your pain points?



lack of
RESOURCES



lack of
INVENTORY



lack of
AUTOMATION



decentralized
SPENDING



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EXPERTISE

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